



Train the Trainer

Whether you're preparing to become a professional trainer, or are someone who does a bit of training as a part of your job, you'll want to be well-prepared for what you do. Your participants will begin the process of becoming trainers themselves, and understand that training is a process where skills, knowledge, and attitude are all key factors. The Train-The-Trainer workshop will provide a wide range of trainer's tools to create and deliver engaging, compelling workshops that will encourage trainees to come back for more. Skills such as facilitating, needs analyses, understanding participants' motivations, and managing tough topics will give your trainees what they need to become skilled, effective trainers themselves.



DELIVERY METHODS:

- 2 Day - Live Virtual Bootcamp
 - ◆ Next Bootcamp **July 27th/28th**, 10 am-1 pm EST
 - Bonus coaching day **October 20th**, 10-11 am EST
- Please note: modified versions can be presented as:
 - ◆ Online modules, Live In-person Training, a Lunch and Learn Series, Keynote, and Breakout Sessions



WHO WILL BENEFIT:

- Training professionals, Speaking professionals, Teachers, Business owners, Sales and Marketing professionals, C-suite, senior-level managers, Human Resources professionals, Sales professionals, and key contributors to training and development
 - Summits, conferences, and associations focused on advancing training, speaking and facilitation skills
 - Organizations looking to expand their workforce

Workshop Objectives:

- Define training, facilitating, and presenting
- Learn to identify participants' training needs
- Create a lesson plan that incorporates a full range of learning preferences
- Create an active and engaging learning environment
- Develop visual aids and supporting materials
- Manage difficult participants and tough topics

Your registration includes:

- **2 Day Bootcamp:** 3 hours each day totaling 6 hours of LIVE virtual, interactive lectures and activities, professionally facilitated over Zoom
- A BONUS 3rd day of coaching and implementation accountability



- Pre and post-training communication to support the learning journey
- A workbook with examples to guide you through the lessons.
- Customizable templates to action your learning journey.
- Access to our CX SOLUTIONS FB Group where like-minded CX professionals from around the world gather to share CX greatness. Specific questions pertaining to your business are answered in the group regularly
- Opportunity to update your LinkedIn profile to show your Course Certification
- A complimentary 1-year membership as a CX Champion (valued at \$97)
- Relationship-building opportunities with participants from across the globe
- Once you have successfully completed the training, you will receive a Certificate of Completion from the INSIDE View Inc. This valuable certification is presented at our quarterly virtual graduation ceremony, where you will be recognized by your peers and fellow graduates!
- Lessons that allow you to understand how your training style affects your participants' learning journey
- An in-depth understanding of various learning styles
- Tools and techniques to ensure your group is fully engaged in a face-to-face setting, on the phone, and in a virtual setting using both technology and entertainment techniques



Modules include:

Module 1) The Role of a Trainer

Module 2) Adult Learners

Module 3) Elements of Training

Module 4) Presentation Principles

Module 5) Environment and

Equipment

Module 6) Develop, Design, Deliver,

Details

Module 7) Facilitation Best Practices

Module 8) Enhancing Group

Engagement

Module 9) Managing Group

Dysfunction

Module 10) Program Organization &

Planning

Module 11) Wrapping Up

BONUS Day 3

Fortune is in the follow-up, my friend!

We are pleased to offer a follow-up session, allowing participants an opportunity to share the progress they've made as they train and facilitate lessons on various platforms.

Participants will have the opportunity to ask Crystal questions and work out any kinks they may have encountered along the way.



This ROBUST 2 Day Boot Camp with a BONUS 3rd day of coaching will give you all the tools you need to successfully lead and facilitate a training that is highly engaging and allows participants to maximize their learning!

Key Outcomes

You will leave with:

- A clear understanding of a trainer's role, along with strategies for agility in a variety of learning situations
- A working knowledge of how and why adults learn differently and the most effective ways to engage mature participants
- A toolkit of versatile presentation skills
- The ability to ensure your group is fully engaged in a face-to-face setting, on the phone, and in a virtual setting using both technology and entertainment techniques
- Reliable approaches for managing dysfunction and negativity that may occur within a group during training
- Training strategies to ensure maximum participation and productivity
- Insight into possible challenges that could arise during training **including unprecedented global business challenges**

And much more!

WHAT'S REQUIRED?

- A desire to create change in today's business world



- An open mind
- A willingness to foster success through training and development
- A keen interest in training, facilitation, and interactive communication.
- An ability to view the course content online
- An ability to download supporting material and resources

Please note:

- Taking notes is highly recommended

No specific materials are needed for this course other than those provided virtually

Pricing:

- 2 Day - Live Virtual Bootcamp
 - ◆ Next Bootcamp **July 27th/28th**, 10 am-1 pm EST
 - Bonus coaching day **October 20th**, 10-11 am EST
 - ◆ \$3,997.00 (\$997.00 for each additional guest up to 10)
 - ◆ \$14,997.00 (10 guests or more, up to 100 guests)
- Modified versions can be presented as:
 - ◆ Online Modules, Live In-Person Training, a Lunch and Learn Series, Keynote, and Breakout Sessions

Certificates of Completion will be issued. Please note that this course may be eligible for the Canada Ontario Job grant. Please check with your local office to confirm funding availability.

If you are ready to get started, connect with one of our Customer Experience Engineers TODAY!