

Refund Policy

Vitalitas Healthcare Ltd is committed to providing each customer with exceptional service. We want you to feel comfortable about transacting business with us. Due to the nature of our business and the accessibility of our products immediately upon purchase, there is a generous 14 days full refund policy, which begins on the date of purchase with most of our products with the exception [product name] as well as any special/limited discount for all products which have a zero -refund policy. However, you can cancel your subscription at any time from any future billing.

For our subscription products such as Menopause Magic we will abide by the Consumer rights procedure of the UK, which entitle the consumer to a 14-day cooling off period, however this right is waived as soon as the product or service purchased has been accessed, streamed or downloaded.

Our refund policy applies as long as notice is given at least 5 days prior to the event. Sadly, this means that tickets purchased within 5 days of the event cannot be refunded.

If you are not completely satisfied with the product you have paid for, you may contact holly@vitalitas.co.uk and we will look into your request.